Family Outreach Center, Inc. was formed on August 1, 1979 with the commitment and mission statement of leading the way in promoting healthy family living by reaching out to underserved populations and those who are low-income in our community.

“I’ve seen the health care industry make a number of positive changes over the last 34 years which is beneficial to our customers. Today, we recognize that the integration of behavioral health and physical health care produces significant results ... minimally a more cohesive service delivery system and better continuity of care.” Dr. Veneese V. Chandler - 34 years mental health experience.
Family Outreach Center, Inc. Management Team

Dr. Veneese V. Chandler, CEO & President
Carla Waite, Director of Clinical Services
Stuart Williams, Interim Director of Finance
Sydeon Harvey, Director of Operations
Kahana Harrison, Program Manager Family Case Management
Cheryl LeSane, Supervisor Foster Care Services
Jon McKay, Program Manager & Site Supervisor Jail Mental Health Services
Michele Seasty, Supervisor Outpatient Mental Health & Substance Abuse Services

Board of Directors

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Atty. Timothy Ryan, Vice President (Kotz, Sangster, Wysocki, & Berg, P.C.)
Mrs. Willa Hill, Secretary (Grand Rapids Public Schools)
Mr. Doug Singer, Treasurer (Retired)
Mr. Dan DeVos, (DP Fox)
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Mrs. Aracelis D. Franchi, (Retired)
Mr. James Kilbourne, (Burton Heights Body Shop)
Mr. Mike Maier, (Rockford Construction)
Mrs. Audrey Mayfield, (AHM)
Dr. LeAnne Silvey, (Michigan State University)
Mrs. Ella Sims, (Retired)

www.focgr.org

2011 Fiscal Year Revenue

$3,694,600

2011 Fiscal Year Expenses

Outpatient Mental Health 353,270
Children’s Integrated Services (C.H.I.L.L.) 94,703
Substance Abuse Treatment 302,791
Kent County Jail Programs 653,418
Family Engagement Therapy/HFET 247,262
School Based Program 436,689
Foster Care 319,953
Family Case Management 653,186
Prevention Classes 33,076
DHS Effective Black Parenting 26,955
Taraji Community Outreach 18,537
Management/General & Fundraising 500,835

TOTAL $3,640,315

2011 Fiscal Year Revenue

Family Outreach Center is an organization that provides quality services to families and children in the community. Examples of our services are as follows:

Family Case Management is an intensive in-home therapy program, in both English and Spanish. Services are offered for children 0 - 17 with severe emotional and behavioral problems. “Having a brother that had severe emotional disturbance and substance use problem is why I work in the mental health field. I was always fascinated with how two people in the same household could grow up very different.” Kahana Harrison - 14 years mental health experience.

The agency’s Family Engagement Therapy program (FET), represents an expansion of the substance abuse services available in Kent County. Comprehensive family-focused substance abuse services are offered in English and Spanish for women with dependent children.

Through the Foster Care program safety, protection and nurturing is provided for children who have been removed from their parents or guardians due to abuse and neglect. Support for foster parents and a variety of rehabilitative services are offered to biological parents while they work on goals for reunification. “My mother and father were foster parents for 30+ years. Many children came through our home that were in need of nurturing and a safe environment. The majority of the children were physically and emotionally abused or neglected. The one thing that struck me most as a child is that they still had an attachment with the parent and wanted to be with them.” Cheryl LeSane - 20+ years social service experience.

The agency’s Outpatient Mental Health & Substance Abuse program offers counseling and group services to address the mental health, substance abuse treatment, relapse prevention and anger management needs of children, youth, adults and families. Services are available in English and Spanish. Services include, but are not limited to the following groups: Discovery, Recovery, Relapse & Prevention, Seeking Safety, Estoy Bien, Wellness & La Buena Vida. “One of the biggestchanges in mental health is integration of behavioral health and physical health. Family Outreach Center is looking more to provide evidenced-based practices, focusing on outcomes.” Carla Waite - 16 years mental health experience.

PROGRAM SERVICES

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The Kent School Services Network (KSSN) offers neighborhood-based and in-school services designed to promote positive academic and social-emotional outcomes for children, youth and families.

Another collaborative effort between Network 180, Family Outreach Center and local area schools is School Based Outreach (Teen Screen). This program provides mental health services to children, youth, and families. Outpatient counseling and referral services are offered on-site at several elementary, middle, and high schools in Kent County.

The agency’s Recovery Management program represents an extension of the substance abuse services that are available in Kent County. The program is designed to provide extra support for individuals attempting to successfully manage their addictions.

Taraji Community Outreach is the agency’s program that is designed to bridge the gap that often exists between the mental health system and the church community. Services are available that incorporate the principles of faith and traditional counseling methods.

Screening, assessment, and crisis intervention services are provided through our Jail Mental Health Services 24 hours a day to the inmates at the Kent County Jail. A variety of re-entry support services are offered to inmates returning to the community.

The agency’s Recovery Management program represents an extension of the substance abuse services that are available in Kent County. The program is designed to provide extra support for individuals attempting to successfully manage their addictions.

Juvenile Court Parent Workshops: is a four week, two hour series of classes that teaches choices and consequence parenting techniques.

Los Niños Bien Educados Parenting; (Healthy Families with Children Well-Behaved): is a ten week, two hour series of classes which teaches parents and others how to raise healthy, well-behaved children.

Confident Parenting: is a ten week, two hour series of classes that teaches parents techniques related to rule and limit setting, mild social disapproval, praise, time-out and special incentive programs. (Separate classes are open to those who are involved with the Michigan Department of Human Services and general public).

Effective Black Parenting: is a ten week, two hour series of classes which teaches parents and others how to raise African American children to become healthy, proud, and capable people. (Separate classes are open to those who are involved with the Michigan Department of Human Services and general public).

“Family Outreach Center classes bring a sense of accomplishment that the agency is helping individuals who are underserved. Rate of success is measured through surveys, attendee referrals and self-report of the client.” Zena Patillo, Education Coordinator - 25 years human service work.

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### 2011 CLIENTS SERVED

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<th>AGE</th>
<th>RACE / ETHNICITY</th>
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<td>26-49</td>
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### AGE

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### ANNUAL HOUSEHOLD INCOME

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### JAIL MENTAL HEALTH

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<th>Notifications-Referrals to Mental Health Services</th>
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**Your gift to Family Outreach Center, Inc. helps us to continue to “Strengthen Families and Change Lives.” “Thank you” in advance for your continued support. Perspective donors have many options for supporting the work of Family Outreach Center, Inc. which include: Bequests . Cash . Endowments . Insurance . Payroll Deduction in the Workplace . Real Estate . Stocks & Bonds . Fund Raising Activities.**

http://www.focgr.org/donations.php

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**Locations:**
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  - Tel: (616) 247-3815
  - Fax: (616) 245-0450
- 255 Colrain S.W. Suite 2
  - Wyoming, MI 49548
  - Tel: (616) 988-1479
  - Fax: (616) 988-1493